6.4 The Quality Policy Statement

STR is a manufacturer and supplier of plastic pipes, fittings and related products, accessories and services established for over 40 years and recognised as market leader in Mauritius.

It is the policy of our organisation and our people to provide quality products and services in conformity to the requirements of our valued customers and the applicable international product standards as well the existing statutory and regulatory requirements.

We are committed to product standards compliance and to achieving a high level of corporate and personal integrity and excellence while complying with the requirements of MS ISO 9001:2015 and adopting the management principles, on which it is based.

We endeavour to continually improving the quality and effectiveness of our operation, by delegating responsibility for quality to everyone in the organisation jointly and individually from the Chairman and Directors to Managers and operations staff.

The specifications agreed with our customers are communicated to and followed by everyone in order to ensure that everybody's work obligation is completed right first time and every time and products are delivered to client always on time.

This policy has been defined by the Management of STR and has been communicated, understood and implemented throughout the organisation.

Mr. A. Gokhool

Chief Operating Officer

01st September 2023

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